

# Elkay swirlflo drinking fountain troubleshooting

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This article contains some of the most common questions pertaining to Elkay ezH2O troubleshooting and maintaining commercial water cooler and filler for bottle units. The seamless design of the Elkay ezH2O makes it easy to install, maintain cleanliness and maintain properly, with little attention and care. Learn how to properly clean your units in accordance with Elkay's recommendations, as well as how to replace the Watersentry filter with Elkay water coolers, and reset the filter status for your units in both this fast Elkay style of troubleshooting and maintenance manual. How often should I clean the Elkay water cooler? Elkay recommends continuous cleaning in the maintenance of your Elkay units. How often depends heavily on a number of factors, including how much traffic your fountain gets, where your unit is located, and the quality of the water. How should I support my Elkay water cooler devices? Elkay recommends using a soft cloth (we think the microfiber will work well) along with a soft dishwashing soap to spray and rub the device. We recommend paying extra attention to bubbles, buttons and other cooler areas that are often touched by users. How can I change the filter on the Elkay ezH2O cooler? When the filter status turns red, or when you know that the filter needs to be replaced, then start changing the filter. Remove the bottom of the access panel from the bottom of the water cooler (the panel under the pressing buttons). Turn off the device. Unscrew the old filter. Replace it with the new Elkay WaterSentry Plus filter. (Note: there is no need to turn off the water when replacing the Elkay ezH2O water filter.) If you have a filter status LED light on top of your cooler, (this will exist on all new versions of Elkay ezH2O combination water cooler filler units), then you need to reset your filter status to the green. How do I reset my Elkay ezH2O bottle filler filter status? Directions are lower for blocks with an LED bottle of counter filler. Remove the top cover of your ezH2O block. Click on the black reset button at the top right, holding for about two seconds before release. Different messages will flash through the LED interface. When the following message is displayed on the screen: 'RST FLTR' (shown below), press the black reset button at the top right of the inside of the device again. At this point, the filter state light should change back to green when the correct restart is. Replace the top cover, and the filter state reset is complete. How do I clean a flexible ezH2O mat? Remove the four screws that are sure to have a flexible mat to fill. Remove the top of the mat, and spray fill the mat with a soft dishwashing soap and wipe with a microfiber (or equivalent) towel, making sure to also wipe under the mat, and the top of the mat that is deleted earlier. Then just assemble and replace the top of the mat. How to clean the strainer? To clean the strainer, unscrew the unscrewing valve cover. Remove the screen and rinse thoroughly with water. Insert the screen back onto the salt-shaped valve and make sure the o-ring is placed properly. Elkay Fountain Fountain Troubleshooting Bubbler Water Stream and Flow Elkay Water Cooler Troubleshooting No water flow no flow to the equalizer, HTV, or electric eye running water cooler model: No power for outlet. Check the plug and socket. The wire is disconnected from the salt-shaped valve. Reconnect the correct wire to the solenoid valve. The power cord for the water cooler is open. You will know that this is the reason no water flow compressor and FN do not work and everything is connected and connected). Replace the power cord. The water that shuts down the valve is closed. Open water turned off the valve. Faulty valve regulator. Replace the water cooler regulator. The water line inside the water cooler is a kink. Find and unkink water line. The water freezes into the vaporizer. If the water cooler was manufactured before 2001 and the water is also very cold, the vaporizer may need to be replaced. Elkay Cooler Troubleshooting Water Stream from Bubbler is too LowBelow is a numbered list of the most popular potential causes of low flow of flow bubbles along with corrective actions to take to troubleshoot them. If your water cooler is recently installed, then the water pressure in your building may just be lower than the factory test conditions. Remove the sealant and use a Teflon tape or compression unit. If you have recently installed, you may also need to adjust the press bar's screw. This is for EHF, WC, HAC and EMABF Elkay water coolers. Contact the management of your unit to adjust the press bar screw direction and information. Solenoid can also be the cause of low water flow. This happens when the solenoid does not open all the way. Models to which this applies include equalizer, HTV and electronic eye models. If so, the solenoid should be replaced. The screen strainer can also cause low water flow bubbles. Clean or replace the screen with a strainer in this case. If a new water filter is added and the flow becomes low, this filter can reduce the flow of water. If this happens, you will need to replace the filter. Other causes of low water flow and corrective action: If your screw regulator has turned as far clockwise as possible, and your flow is still too low, the following reasons may be the culprit: The water turn off the valve is not fully open. Open it completely. The regulatory valve is faulty or blocked by debris. Replace the regulator. Flexible water line kink. Remove the insulation to find and remove the kink. Elkay Fountain Fountain Troubleshooting water flow from Bubbler is too high below, this is a measurable list of the most popular potential causes of high flow of flow bubbles along with corrective actions to fix them. For newly installed water coolers, the water pressure on the facility may be higher than in the plant-based testing conditions. If so, contact your department's management to find out how to set up a regulator You will move the screw counterclockwise until your bubble flow reaches the desired reduced height. The disconnected valve cannot be opened all the way, causing back pressure. Open the disconnected valve completely. Bubbler water route flow is partially limited resulting in back pressure or less space to flow through the bubble causing back pressure. Clean or replace the bubbles. The Elkay Cooler Troubleshooting Water Stream from Bubbler Continuous Flow Causes troubleshooting and corrective actions below refer to the equalizer, HTV, or electric eye running Elkay water cooler models. The water continues to work even after the power cord has been cut off. This means that the solenoid or solenoid diaphragm is defective. Replace the solenoid. You will know solenoid is the question you disable the power cord and the flow of water does not immediately stop. If the continuous flow immediately stops when the power cord is off, then there are two reasons why you may experience a continuous flow: either the press bar sticks and holds the chip down, and you need to replace the press bar or it needs to be adjusted, or the micro switch behind the press bar is faulty and needs to be replaced. Find all the repair items needed to service your Elkay ezH2O water coolers in our Elkay repair part section. If you don't see the repair part needed to repair your device, remember that we don't list all the thousands of Elkay parts, many of which are in stock. Call us to order any parts you don't see online at 800-442-6622. Phone hours Monday to Friday, 7:30 a.m. - 5:00 p.m. EST. Hopefully this article will help you identify the cause of the problem for your water cooler as well as how to fix it and get the elkay unit back to proper working order. We strongly recommend often cleaning your unit to keep it sanitary for users and avoid early wear and tear of your devices. Subscribe to our newsletter in the black box below to learn more about the more Elkay Fountain troubleshooting guides we're doing in the future, as well as other water cooler manufacturer information, tips and resources to make maintenance, troubleshooting, and purchasing water cooler units and repair parts easier. Here are the links to troubleshooting articles and resources: How to replace the Elkay ezH2O Bottle Filler Filter and reset the Light Filter Modified Bottle Filler Guide for Elkay Water Fountains - Water Cooler Filter Comparison Chart Oasis Cooler Distemper For one-on-one support for your water cooler units, call us to talk to one of our product experts. Toll-free: 800-442-6622 Pittsburgh: 412-781-9100 All orders in the continental U.S. over \$1,500 eligible for free shipping (limited time only). NOTE: Free applies only to the product (s) and not Продаж. Исключения могут распространяться на острова и другие отдаленные территории. Все заказы, отгруженные перевозчиком по нашему выбору. Стандартные цены доставки Стандартные цены доставки НЕ включают в себя внутреннюю доставку и / или поднять ворота услуг. Выбрав Стандартную Доставку, вы отказываетесь от этих дополнительных услуг. 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